

## EVV Changes to Stay Compliant and be Paid Timely

HealthMax EVV Requirements:

<u>Real-time clock in &amp; clock out from client address</u>	<u>Signatures must be completed after the last shift of the payroll from the client address</u>
<u>Manual Logs are no longer accepted unless verified you live with your client</u>	<u>EVV time logs are proof of work</u>
<u>Manual Logs must be recorded on the same day of service</u>	<u>Paper timesheets no longer accepted</u>

### **EVV compliance requirements**

Beginning in 2026, DHS will review EVV compliance and enforce compliance requirements for all providers, including financial management services (FMS) and managed care organizations (MCOs). We will do this to make sure providers meet federal and state EVV requirements.

#### **Compliance requirements timeline**

##### **January 2026**

Effective Jan. 1, 2026, providers must:

- Complete HHAeXchange (HHAX) enrollment, regardless of system or payer.
- Use their EVV system to submit complete data for all visits, including noncompliant visits.
- Meet at least 50% compliance for all visits billed after this date.

As of 1/1/26 DHS requires all Caregivers to use the Electronic Visit Verification (EVV) application to accurately clock in and clock out for every assigned shift.

All Caregivers are expected to follow all HealthMax policies pertaining to EVV. Any technical issues must be reported on the date and at the time of the affected shift. Failure to report issues promptly will be treated as an incomplete or incorrect shift entry and may result in non-payment for the unverified hours.

HealthMax will make every reasonable effort to assist Caregivers in maintaining compliance with all EVV requirements, including clock-in and clock-out procedures, GPS verification, Timesheet Signatures, and all other EVV-related matters. Failure to comply with HealthMax EVV policy may result in corrective action, up to and including suspension or termination.

**\*\*Link to DHS Policy\*\* [DHS EVV Policy Requirements](#)**